



Presto: a Pluggable Platform for Supporting User Participation in Smart Workflows

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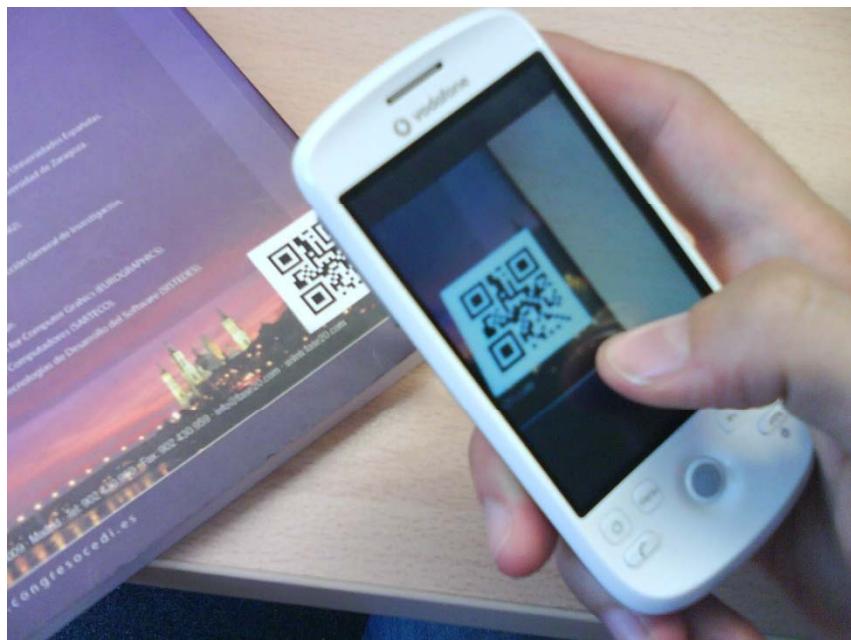


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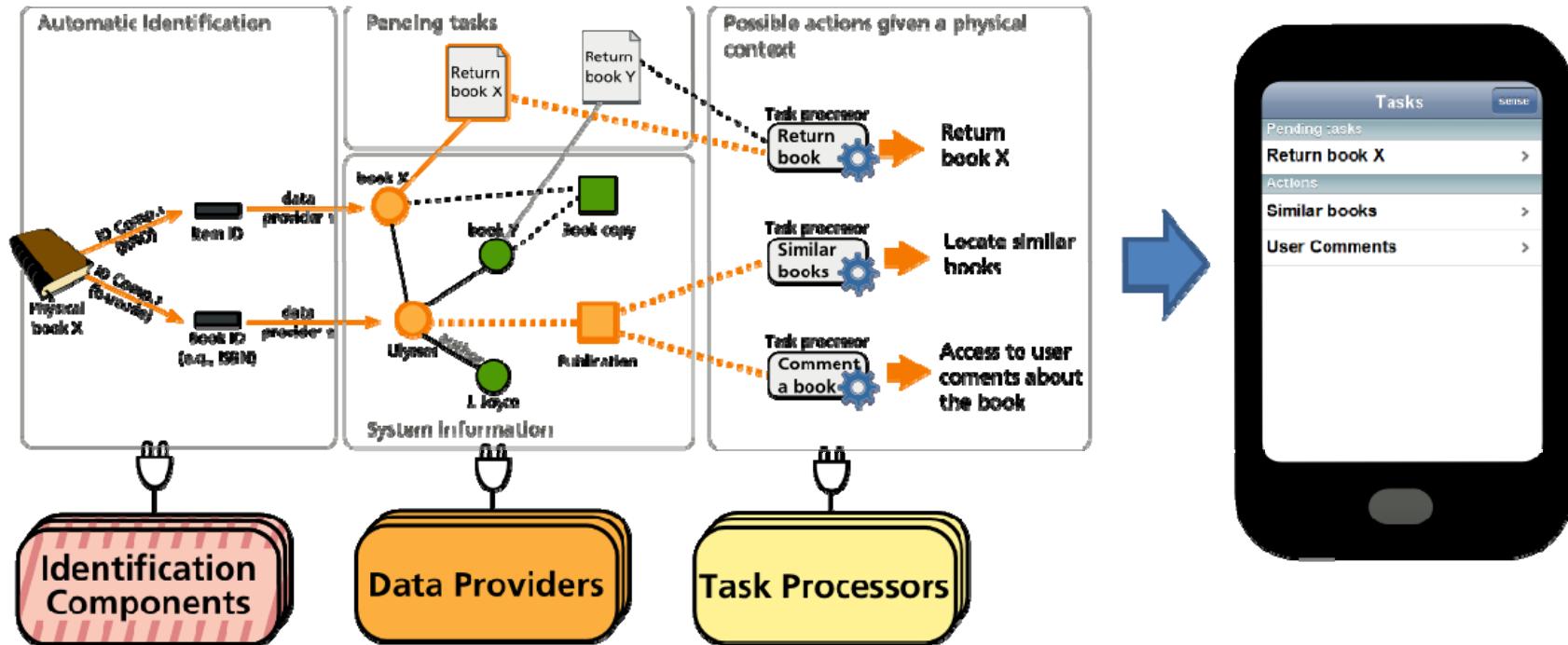
Smart Workflows

- Business processes that cross the boundary to the **physical world**



- Which services are expected by...
 - ...the members?
 - ...the librarians?
 - ...the book editors?

Presto Platform: pluggable components



- **Task processors:** support a specific task
- **Identification components:** mechanisms for accessing the physical environment
- **Data providers:** a possible projection of a physical element in the digital world

Automating the development

- The architecture process followed promotes
 - Separation of concepts from technologies
 - Automation of the technological mapping

